

# APPENDIX 7

**From:** [REDACTED]  
**Sent:** 04 July 2018 18:28  
**To:** Licensing  
**Cc:** David Tuitt  
**Subject:** Hackney SPA20180704  
**Attachments:** Hackney SPA20180704\_1.jpg; ATT00001.txt; Hackney SPA20180704\_2.jpg;  
ATT00002.txt; Hackney SPA20180704\_3.jpg; ATT00003.txt; Hackney SPA20180704\_  
4.jpg; ATT00004.txt; Hackney SPA20180704\_5.jpg; ATT00005.txt

1. Are you a:

- Hackney resident
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode:

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

**Proposed changes to the Shoreditch Special Policy Area (SPA)**

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

Residents suffering from excessive noise.  
People drunk at night, staff leaving buildings at 3AM  
not being quiet in narrow streets

will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.  
No changes will be made to the existing Dalston SPA boundary.

4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

N/A Live is Shoreditch

General Principles

.....  
Don't Know

Poorly

Not at All

Comments:

Certain hotel - guest plus staff leaving  
noisy at 3. AM every night.

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

Residents being ignored -

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?

Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

*we are all a*

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**From:** [REDACTED]  
**Sent:** 04 July 2018 17:16  
**To:** Licensing  
**Cc:** David Tuitt  
**Subject:** Stage 2 complaint: Licensing - Public Consultation  
**Attachments:** Licensing Consultation Questionnaire(1).pdf

Dear Sir/Madam

I am a resident of [REDACTED] Clere Street, London EC2A [REDACTED] and both my sister, [REDACTED], and I had problems filling out your questionnaire so I am emailing you as I would like our views to be registered. I am concerned about the levels of antisocial behaviour, safety issues, noise pollution and environmental degradation through drug use paraphernalia and human waste, as well as littering that we suffer from in Clere Street and the surrounding streets due to the increasing number of bars, clubs and hotels, some of which are poorly managed and operate in a near-lawless fashion.

Yours sincerely,

[REDACTED]



## Questionnaire

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire.

### 1. Are you a:

- Hackney resident
- Owner / manager / employee of a licensed premises
- Owner / manager / employee of a non-licensed premises
- Hackney business
- Other, please specify: \_\_\_\_\_

### 2. Please give your postcode:

- E1       E8       E15       N1
- E2       E9       EC1       N4
- E5       E10       EC2       N16
- Other, please specify: \_\_\_\_\_

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

### 3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

- Very well
- Well
- Don't know
- Poorly
- Not at all

Please provide any comments to support your response.

## Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

### 4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

## General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

### 5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

## Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

### 6. How well do you think the proposed core hours policy can help promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

## 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

## Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

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 45-54     55-64     65-84     85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?     Yes     No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?

Yes

No

**Ethnicity:** Are you...

Asian or Asian British

Black or Black British

Mixed background

White or White British

Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief

Buddhist

Charedi

Christian

Hindu

Jewish

Muslim

Secular beliefs

Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual

Gay man

Lesbian or Gay woman

Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

Please return your completed questionnaire by **12 January 2018** to **FREEPOST HACKNEY LICENSING SERVICE**

**If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.**

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নীচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。(Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

(Urdu) - اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیں اور اسے نیچے دیے گئے پتہ پر واپس بھیج دیجئے۔  
Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

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On Disk

On audio tape

In another language, please state:

<b>Name:</b>	
<b>Address</b>	
<b>Telephone:</b>	

If you require this document to be translated please return to: **FREEPOST HACKNEY LICENSING SERVICE**

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 04 July 2018 14:53  
**To:** Licensing  
**Subject:** SPA Questionnaire Response  
**Attachments:** CC-HACKNEY SPA QUESTIONNAIRE.docx

Dear Hackney Licencing,

Please find attached my response to the recent attempt to arbitrarily amended the Shoreditch area SPA document.

Regards

[REDACTED]  
[REDACTED]  
Mark ST  
London  
EC2a [REDACTED]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

YES Hackney resident

owner/manager/employee of a licensed premises

owner/manager/employee of a non-licensed premises

Hackney business

other, please specify:

2. Please give your postcode: EC2A [REDACTED]

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**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Poorly

### Comments:

The boundary now proposed for the Shoreditch SPA EXTENSION is different to that previously proposed by Hackney, when this consultation was originally conducted in 2015. The streets south of the Great Eastern SPA boundary including Luke Street, Leonard Street, Christina Street and Phipp Street have now, arbitrarily, been removed from the extension. However:

-these streets still have a high number of residential properties (eg: 1-4 Christina Street 20 flats ; & Cosmopolitan House on corner of Phipp Street 12 flats; Luke Street, Victoria Chambers 59 flats ; Leonard Street 141 flats)..

- the negative impact of the surrounding ENTE premises (licensed to sell alcohol) has increased even further since the last survey.

- there are several venues, very closely located and intensifying the impact in 2017: the NOBU Hotel; the re-opened GRIFFIN PUB; the huge Curtain Club /Hotel complex ; (and the new Great Eastern Hotel will open soon).

So, why has our area now been deemed unaffected by the “negative cumulative impact” (stated in the last Survey)?

Why doesn't it qualify for Special Policy Area Licensing restrictions?

The facts are, that the official records from the Police (101 helpline); and the Noise Control helpline; and Council Statistics from these websites, do not reveal the full extent of the negative cumulative impact. The “Evening and nighttime economy behaviour study” did not cover our area either.

Christina street and Phipp Street residents have continually tried to report instances of the negative impact that we are increasingly facing (especially coinciding with the timing that the Curtain Club opened last May)

Some examples of negative impacts:

Cosmopolitan House (Phipp/Christina Street):

- 1) Crime and Safety: attempts to log the illegal parking of large saloon cars (occupied by people taking/dealing drugs) in our private, off-street courtyard, directly outside the residents entrance. Police attended 23/8/17; we logged this again with 101 on 29/8/17; then repeatedly called 101 to report ongoing late-night activity, in October. We could not get through .. (3/10/17: 101 helpline referred us to the website..the website referred to the phonenumber). Local Pc (Jonathan ) attended again 5/11/17 weekend, and cautioned those responsible. Repeated issues are ongoing, (we have had to go down to the carpark and photograph cars at close range, incurring verbal abuse). Most recent report to police was 2/4/18.
- 2) Public nuisance: trespass of recreational drug takers, in our courtyard every Friday and Saturday night, ongoing now (litter including nitrous oxide canisters ; “cream charger” cartons; balloons; tissues; soft drink bottles; and chewing gum stuck on paving) . Also alcohol bottles.
- 3) Nuisance and Safety: Repeated fouling of pavement on the corner of Phipp Street next to Cosmo house security gates (girls peeing in broad daylight; overnight excrement). Ravey Street opposite the Griffin Pub, is particularly bad.
- 4) Pre-Loading in Phipp street – see letter to Councillors dated 18/2/18, 1am, after failure to report online (2 cars parked; doors open, music blaring ; 9 people drinking vodka , then departing to the Club round the corner (after midnight).

Christina Street (+Cosmopolitan House):

- 5) Public nuisance: Curtain club employees parking motorbikes and cycles in our courtyard (reported to Curtain club since May 17 including 15/11/17).
- 6) Curtain Club employees smoking and talking loudly on Christina street , late at night, beneath our bedroom windows (ongoing since May 17 and most recently reported 30/3/18). New Leroy's bar ( opened March 18) also intrusive.
- 7) Christina Street : Plant Noise from Curtain Club (rooftop A/C and 24hours kitchen extractors). Reported since May 2017 and fully investigated. Noise Pollution visits (Ola Olaosebikan+Team), confirmed that the noise breaches Policy, and is intrusive but still unresolved ..11 months and counting. New Leroy restaurant rooftop extractors, also measured and breach legal sound limits..Ola trying to get a resolution from the owner.
- 8) Noise Nuisance: - Ref Negative Cumulative Impact/SPA , the Draft Policy (para: 3.4 ) rightly states, that:

*..“given the nature of the area and concentration of Licensed premises, it can be difficult to attribute complaints and problems to any particular premises, especially with regards to nuisance being caused in outside areas...”*

This is absolutely true!! When we are all woken repeatedly at 12pm; 1am; 3.30am (and even 4am on Bank holiday weekends)..we cannot always tell which venue the noise is coming from. But, we ARE still affected by car engines idling; doors slamming; horns beeping; people shouting. This neighbourhood used to be a “quiet oasis”, outside of the Shoreditch Party Zone, but it's becoming impossible to get a good night's sleep..

**3.3** The effect of adopting a special policy, which the Council refers to as a Special Policy Area ('SPA'), is to create a rebuttable presumption so that applications for new premises licences and club premises certificates or variations of these authorisations, which are likely to add to the existing cumulative impact will normally be refused or subject to certain limitations, following relevant representations being made. The applicant will need to demonstrate in their operating schedule that there will be no negative cumulative impact on one or more of the licensing objectives in order to rebut any such presumption.

The residents, in our area, are fully engaged in Licensing process: collaborating with neighbours; researching Applications ; submitting detailed and factual representations to highlight the REAL nature of the area, and the potential impact on the Licensing Objectives; even attending daytime Sub Committees.

All this is time consuming and represents a personal investment (of precious weekends; holiday allowance; and unpaid days off). But it should demonstrate, to the Hackney Authorities, that we love our local neighbourhood , and our priority is to ensure that the continued growth and success of the ENTE economy can be achieved without making this an impossible place to live and work.

The residents of Luke street, Christina street , Leonard street, and Phipp Street deserve the additional protection that the SPA affords, in **putting the onus on New License Applicants to “do their homework”**; and suggest proactive Licensing conditions; and Operational /Management Plan processes , in advance .. instead of the onus being on the Residents and the Committee having to analyse and challenge the details; risk assess; and negotiate these conditions from scratch.

The Curtain Club was a prime example: a £70m development, with an expensive/notorious Licensing Lawyer, and a big Team of professional advisers...but they assumed that (in a non SPA ,”soft target” street) they would easily get a License.. to serve alcohol to around 1300 people (Hotel/members club/ event space & multiple Bars and Restaurants).

They presented no details, at the first Licencing Committe, about the overall capacity of the venue (and how many people would “be chucked out” onto the street at 2am ..7 days a week). They had no Crowd Control plan; no Dispersal plan; no Traffic Plan.

Such an attitude is a waste of the valuable resource and time (both Residents and Hackney Authorities). The new SPA zone should include residential South Shoreditch streets (Christina , Luke; Phipp and Leonard ) as a bare minimum, along with the new General Principles and Core Hours. Only then, do we jointly have a chance of managing the growth of the Licensed Economy in South Shoreditch effectively inline with the Licensing Objectives, and limited public resources. The focus should be proactive , collaborative, and based on prevention of future issues..not focused on residents proving the negative toll “stats” on our lives afterwards.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

**4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**



Don't Know

Comments: Not familiar with the area.

### **General Principles**

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

**5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Well

### **Comments:**

As mentioned above, it's better to be explicit with Applicants to help ensure that they are aware of the expectations of the Council and Neighbourhood; prepare fully ; and offer proactive conditions; ways of working ; and Management Plans in advance. This would help neighbours to understand and support their proposed operation and to foster a more collaborative relationship.

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### **Core Hours**

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Well

**Comments:**

Simplification of the hours is welcomed, and the proposed times do look sensible. However, it's not just late night opening that causes a negative impact on the health, wellbeing and quality of life of residents.

The noise from music; and groups of people talking loudly (especially outside, in our narrow streets; or rooftop/terraces) is also intrusive, even if it's every evening; and during weekend daytimes..

The Council should also be more aware of the negative impacts (noise; odours; and pollution) from plant and equipment such as A/C units; as well as Kitchen extractor vents. These are impacting us 24/7 and increasing with every new premises.

Eg: The CURTAIN HOTEL- Noise Pollution have agreed that the noise is outside the legal limit, but 11 months after opening, this impact is still not resolved. Also Leroy restaurant 18 Phipp Street.

**'Off' sales**

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

**Comments:**

These hours should reduce "on street drinking" (and the negative impacts that this causes including safety; litter; on street noise; vomit; litter; and emergency services callouts) but it might also be inconvenient if people are working shifts etc and genuinely need to do a late night shop? Allowances should be made.

Will local shops also be prevented from selling nitrous oxide canisters, and balloons, after 11pm??!

**Outdoor activities**

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

don't know

**Comments:**

Whilst 10pm is reasonable as a maximum( guideline) the Committee should still consider the impact on residential properties because any constant noise ( day or night) represents a detrimental impact on the residents right to quiet enjoyment in their homes. There is a big increase in roof terraces, and noise travels ..conditions should be applied to ensure that noise is not audible from inside a neighbouring residential property.

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
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**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

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Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

*Thank you for taking part in this questionnaire.*

Optional, not required: Male 50 +

**From:** [REDACTED] on behalf of [REDACTED]  
**Sent:** 04 July 2018 14:41  
**To:** Licensing  
**Cc:** David Tuitt  
**Subject:** SPA Boundary - Shoreditch - Urgent  
**Attachments:** [REDACTED]

Dear All

Please find attached my response regarding the SPA boundary.

Hoping you can help us all!

Many thanks



[REDACTED]  
[REDACTED]  
[REDACTED]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident **X**
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode:

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act

### **Proposed changes to the Shoreditch Special Policy Area (SPA)**

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly **X**

Not at All

### **Comments:**

My name is [REDACTED] and I am a long term tenant of [REDACTED] Luke St. Over the last few years I have noticed the noise levels outside my apartment rising. Particularly Thursday, Friday and Saturday nights the noise has increased to such a level that it is becoming increasingly difficult to sleep. Without fail there is a combination of people shouting (sometimes screaming), singing, arguing and often vomiting. In all cases these people are drunk (or otherwise intoxicated). I am desperately hoping that you will include Luke Street and its surroundings in the SPA extension.

I am more than happy to host somebody on one of these evenings to listen to the noise and see the behaviour for themselves. In that way they can imagine whether this would be desirable outside their own home and make an informed decision.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly **X**

Not at All

Comments:

### **General Principles**

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

**(a)** ensure that applicants have taken into consideration the locality and context around their premises **and**

**(b)** ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly **X**

Not at All

Comments:

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly **X**

Not at All

**Comments:**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly **X**

Not at All

**Comments:**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly **X**

Not at All

**Comments:**



Optional, not required\*

### About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

**From:** [REDACTED]  
**Sent:** 04 July 2018 12:29  
**To:** Licensing  
**Cc:** David Tuitt; Subangini Sriramana  
**Subject:** Statement of Licensing Policy Review Consultation

To Hackney Licensing

With regard to the Consultation Questionnaire we write to add our support for extending the Special Policy Area.

We have become aware of this matter only late in the day and until recently were unaware that our locality was outside the Special Policy Area and was deemed suitable for the further promotion of the nighttime industry. It is essential that the proposed extension to the SPA is enlarged to include Leonard Street, Luke Street, Christina Street, Phipps Street, Scrutton Street and Worship Street. It is essential that the many residents in this area are given a voice to protect their quality of life and that of their families.

Unfortunately we could not fully comprehend the questionnaire and so decided to write instead. We are not Hackney residents but I, my wife and my daughter have [REDACTED] on the Islington side of Tabernacle Street which is the boundary between the two Boroughs. Our postcode area is EC2. We have been in touch with both Hackney Licensing and Hackney Planning over the last two years with regard to the McQueen Outdoor bar on Leonard Street. We have also resorted to contacting Islington Anti Social Behaviour team when we have been kept awake by noise. We know firsthand what it is like to live above a bar that is open late and plays loud music. The prospect of more nighttime venues fills us with dread with the added anxiety for the safety of our family on the streets. We are most concerned that the many residents of the above named streets will be ignored if the SPA is not enlarged to include them and that there will be a rise in antisocial behaviour, public nuisance, crime and noise.

Residents have a right to the quiet enjoyment of their homes and it is only right that these Hackney residents should have their homes included too. It's no fun at the end of a long week to be denied sleep on Friday and Saturday nights from loud music, air conditioning units running, shouting and fighting in the streets and taxi doors slamming.

We ask you please to include the above named streets in the extension to the Special Policy Area, as previously outlined in 2015. These residents deserve to be included.

Yours faithfully,

[REDACTED]

EC2A

One male, one female, both aged 55-64, both white British, both heterosexual and with no religious beliefs.



## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode:

EC2A ████

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

### Comments:

With changes to the area, local residents of Phipp Street, Christina Street, Luke Street, would need exactly what is proposed by the Shoreditch SPA. With the opening of The Curtain, the Griffin, Leroy's and further opening of venues in Phipp Street and Paul Street, our area already experiences, and expect to experience even more the exact problems the SPA tries to address, the 'cumulative impact of anti-social behaviour, public nuisance, crime and noise'.

We have seen how the small narrow streets with dark side alleys invite drunken people to have loud late-night conversations/arguments, people taking drugs, litter, urinate...

It is difficult for residents to collect evidence (being too tired to get out of bed, cameras cannot take night photographs, it is pointless to call Hackney noise pollution when people are taking drugs or are simply noisy , so the full negative impact has definitely not been registered by local authorities.

Apart from noise of people (customers, staff), plant noise, delivery noise is further negative impact that needs to be monitored. So far, residents suffer from The Curtain's and Leroy's plant noise.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

**Don't Know**

Poorly

Not at All

Comments:

I do not know Dalston SPA area.

### **General Principles**

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

**Well**

Don't Know

Poorly

Not at All

Comments:

I believe these principles may be effective, hence our request to remain included in the Shoreditch SPA zone.

It is extremely difficult to provide evidence as residents when late night drunken behaviour occurs.

Logging a noise complain or leaving a message at Hackney's noise pollution phone number does not help in the moment.

Taking pictures at night means, getting out of bed, getting a camera ready, taking pictures in dark light.

For example, we had 3 incidents in the first week of April alone, e.g. 4am, girls vomiting and talking loudly below our bedroom windows, 1-2am two men talking incessantly in the same street.

Policing would help to regulate this.

---

### **Core Hours**

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

#### **Comments:**

As we ourselves are customers and want to enjoy an evening out, we find the core hours acceptable.

However, being excluded from the SPA zone would most likely result in many more venues applying for late opening licenses that go beyond the core hours and would definitely impact relative quiet nights.

I would like to add that many resident buildings are listed building with poor isolation and any street noise is echoed through the single glazing windows.

Very well

### **'Off' sales**

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

#### **7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Well

Don't Know

Poorly

Not at All

#### **Comments:**

Alcohol consumption always goes hand in hand with noise and should be carefully monitored in residential areas.

23:00 seems rather late but any restriction is better than none.

## Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

### 8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?

Very well

Well

Don't Know

Poorly

Not at All

#### Comments:

It would be crucial to have measurements in place to limit the negative impact. Without this, events themselves may be monitored by not arriving and leaving guests. Again, being at the border rather than being included in the SPA area would subject our neighbourhood the above mentioned anti-social behaviours.

Optional, not required\*

**About you**

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 29 June 2018 22:09  
**To:** Licensing  
**Subject:** Statement of Licensing Policy Review Consultation

I am a resident of [REDACTED] Clere Street, London EC2A [REDACTED] and had problems filling our your questionnaire so I am emailing you as I would like my views to be registered.

I am a father with [REDACTED] daughters who we have brought up in our [REDACTED] and attended local schools. However, I am increasingly concerned about the levels of antisocial behaviour, safety issues, noise pollution and environmental degradation through drug use paraphernalia and human waste. I am also depressed by the amount as of littering that we suffer from in Clere Street and the surrounding streets. This change in the neighborhood is due to the increasing number of bars, clubs and hotels in the area, some of which are poorly managed and operate in a near-lawless fashion.

The area has been well developed and cared for by Hackney but I now worry for my daughters safety and find the mess left in the streets increasingly distressing.

Yours sincerely

[REDACTED]

[REDACTED]



[Redacted]

**From:** [Redacted]  
**Sent:** 29 June 2018 19:00  
**To:** Licensing  
**Subject:** Statement of Licensing Policy Review Consultation  
**Attachments:** LM representation for LBH SPA.docx

Dear Sir/Madam

Please find the attached letter as my representation for this consultation and the completed questionnaire.

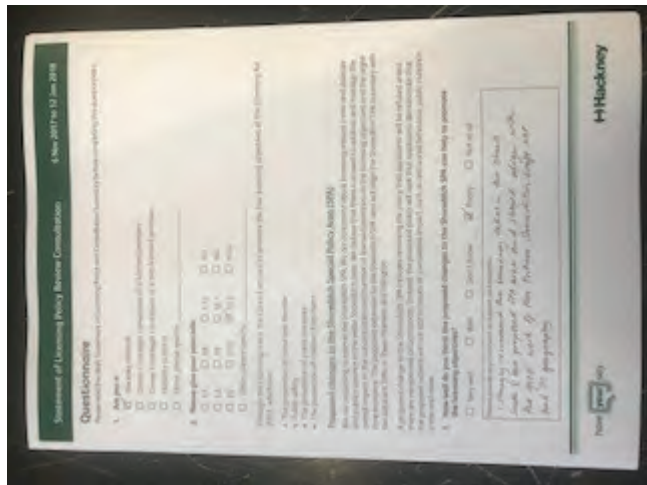
yours sincerely

--

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted] Finsbury Avenue  
[Redacted] London EC2M [Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

[Redacted]

Disclaimer: This email and any files attached are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you are not the intended recipient, you are strictly prohibited from any use or dissemination. If you have received this email in error, please notify us immediately, then delete this email.



**Personal Changes in the Business Unit**

7. How well do you think the proposed changes will help the business unit achieve its goals? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

8. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

**Segment Satisfaction**

9. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

**Client Status**

10. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

**Overall Satisfaction**

11. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

12. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

**Client Status**

13. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

14. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

**Overall Satisfaction**

15. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

16. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

**Client Status**

17. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

18. How well do you think the proposed changes will help the business unit improve its performance? (Please check one box.)

Very well  Well  Fairly well  Fairly poorly  Poorly  Not at all

██████████  
██████ Clere Street  
London  
EC2A ██████████

29<sup>th</sup> June 2018

Dear Sir/Madam

I am writing to you regarding the LB Hackney's draft Statement of Licensing Policy Consultation. I am submitting this letter alongside the LBH questionnaire as I found the questionnaire opaque and therefore difficult to fill in.

I am a resident of ██████████ Clere Street, London EC2A ██████████ where I have lived with my husband and four children for the past 12 years. I would urge you to extend the boundary to include the streets south of the proposed boundary changes to the Shoreditch Special Policy Area (SPA) and to align your geography with the good work that is being done on the Future Shoreditch draft AAP. It does not make sense to me that the three overarching themes of the draft AAP, are not driving the policy alignment in this case.

- *Jobs, shops, homes and people.* (the diversity of uses and activities that combine to make Shoreditch such a popular and interesting place)
- *Shoreditch's special character* (the scale, massing and design of Shoreditch's urban environment including its unique heritage assets)
- *Streets, spaces and movement,* (the management of how people move through and experience Shoreditch's streets and public spaces).

We are very happy and proud to live in South Shoreditch, supportive of the evening and night-time economy and have chosen this part of London to bring up our four daughters. Living in a back street that isn't obviously a residential street so close to the night-time activities of Shoreditch and Hoxton is obviously at times challenging regarding antisocial behaviour, safety issues, noise pollution and environmental degradation through drug use paraphernalia and human waste, as well as littering. We were aware of these back street conditions when we moved in but have, along with the whole neighbourhood, benefitted hugely from Hackney's investment in public realm (the wonderful Leonard Circus project and the investment in Mark Street Gardens), greenery (with our fantastic new street trees), LBH's and TfL's cycling infrastructure, and the impressive private sector investment in good building stock repaired and developed for offices and residential development on Leonard Street, Tabernacle Street and Paul Street. Recently it has really felt like Hackney understand the special neighbourhood character and the assets and is no longer a forgotten backwater, but an important and successful neighbourhood adjacent to the main retail, leisure and cultural

activities of Shoreditch and Hoxton. The AAP is a good example of this holistic thinking.

I am a Night Time Commissioner for the Mayor of London and one of my contributions to the Commission is to advocate for a wider appreciation of London's civic amenity at night for all users. A key element of making London beautiful and safe for all people visiting, travelling through or working and living in a neighbourhood is to ensure that there is careful management and custodianship through good policy and enforcements.

I therefore do believe that the SPA must work with other Hackney policies to enhance the neighbourhood.

Yours sincerely

A solid black rectangular box used to redact the signature of the sender.

**From:** [REDACTED]  
**Sent:** 29 June 2018 17:15  
**To:** Licensing  
**Subject:** licensing consultation report response  
**Attachments:** hacneyreponse.pdf

Thank you

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business

other, please specify: Owner and usual occupant of top floor, 78 Luke Street, but currently away.

2. Please give your postcode:

EC2A [REDACTED]

Through the Licensing Policy the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

3. **How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly \*

Not at All

### Comments:

I would like to see Hackney adopt the SPA extension that was first proposed in 2015, thereby covering all of Luke Street and environs. The decision to leave these streets out is nonsensical and incredibly unfair to the people living there. Without protection, I don't see how the area won't simply become the focus for the problems you have identified further north in the SPA. Further, I believe it is far more of an established residential area than the streets that you do plan to include in the SPA. I moved to Luke Street in 1997 and there has always been a problem - albeit one that has got significantly worse - with people out drinking and eating further north coming our way late at night and very noisy on their way to Liverpool Street.

The area is also getting noisier with the air conditioning equipment from new developments - another factor you should take into consideration when considering the plight of local residents.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same. However, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Storeditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4 How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### **General Principles**

Proposed general principles will guide all applicants within the borough including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

6. How well do you think the proposed core hours policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?



Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8 How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

Optional, not required\*

**About you**

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict control of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assigned to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 18  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you:

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other to add (if you wish):

**Religion or belief:** Are you or do you have...

Aton or a religious belief  Buddhist  Christian  
 Christian  Hindu  Jewish  
 Muslim  Secular/beliefs  Sikh

Other to add (if you wish):

**Sexual orientation:** Are you:

Bisexual  Gay/lesbian  Both or as Gay/lesbian  Heterosexual

Other to add (if you wish):

**Thank you for taking part in this questionnaire.**



---

**From:** [Redacted]  
**Sent:** 29 June 2018 17:13  
**To:** Licensing  
**Subject:** Response to licensing consultation  
**Attachments:** licensingstudy.pdf

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business

other, please specify: Owner and usual occupant of first floor, 78 Luke Street.

2. Please give your postcode:

EC2A [REDACTED]

Through the Licensing Policy the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

Well

Don't Know

Poorly \*

Not at All

## Comments:

**My name is [REDACTED]. I am currently abroad but usually live at [REDACTED] Luke Street. I know my tenants are very concerned, as I am, by the night-time noise in the area. I think it is bizarre to say the least that Hackney Council should have reconsidered the SPA extension and omitted the southern area that includes Luke Street. We already get not only a growing number of restaurants/bars open late but the ever present foot traffic from revellers coming past on their way to Liverpool Street. I have been here since the late 1990s, since when this little area has seen a significant rise in people living here. We really do deserve some protection from being in the SPA. I can easily see late night businesses that have trouble locating themselves in the SPA further north simply moving into our streets. New business developments has already significantly increased the noise levels. Please reconsider and include Luke Street and round about in the SPA extension.**

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same. However, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Storeditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4 How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### **General Principles**

Proposed general principles will guide all applicants within the borough including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

6. How well do you think the proposed core hours policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8 How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

Optional, not required\*

**About you**

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict control of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assigned to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 18  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you:

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other to add (if you wish):

**Religion or belief:** Are you or do you have...

Aton or other religious belief  Buddhist  Christian  
 Hindu  Muslim  Jewish  
 Sikh  Secular/beliefs

Other to add (if you wish):

**Sexual orientation:** Are you:

Bisexual  Gay/lesbian  Heterosexual/Gay/lesbian  Intersexual

Other to add (if you wish):

**Thank you for taking part in this questionnaire.**



[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 29 June 2018 15:53  
**To:** Licensing  
**Subject:** Shoreditch SPA Questionnaire  
**Attachments:** HACKNEY QUESTIONNAIRE[1].pdf

[REDACTED]

[REDACTED] Ravey Street EC2A [REDACTED]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident YES
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode: EC2A

Through the Licensing Policy the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

The new SPA proposal will shrink the protected area considerably allowing for an even greater spread of bars, clubs etc. This brings with it more noise, litter and threats to public safety. It is not fair to change the boundaries of the agreed area, a blatant disregard for residents and other businesses for immediate financial gains for Hackney Council. This is unacceptable.

Please reinstate the original area

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### 4 How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

By removing the policy setting out acceptable hours you are opening opportunities for 24/7 activities. This shows no regard for residents, businesses and their health, safety and welcome. Children will particularly be affected. This is unacceptable.

### General Principles

Proposed general principles will guide all applicants within the borough including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### 5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

The only businesses being supported by the proposal to limit the SPA are the licensees. Other businesses will be distracted by more noise, pollution, threat to safety. Therefore it will be less attractive for businesses to move into the area and be detrimental to the wider community of existing businesses and also residents

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

6. How well do you think the proposed core hours policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

You are proposing in Dalston to take this out of the policy! Therefore it is likely that you are proposing or will propose to do the same in Shoreditch SPA, I strongly object for all the reasons listed above

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

This encourages people to walk from bar to bar with alcohol bought from off sales premises; bottles and cans are dropped everywhere.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**B How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

This is an elastic policy as there are so many supposedly 'one off' events that can apply for outdoor license. Licensees will be able to apply on a regular basis, thereby making their events regular activities with all the attendant pollution, noise, threats to public health and safety.

After the attendees have departed it is the locals, both residents and businesses who have to confront and deal with the outfall, broken bottles, vomit etc. All deterrents for a mixed use area and visitors to the non licensed businesses in the area. And very unpleasant for residents .

Optional, not required\*

**About you**

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If you prefer to use your own term please provide this here:

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 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other to please state if you wish:

**Religion or belief:** Are you or do you have...

Atheist/Non-religious belief  Buddhist  Christian  
 Hinduism  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other to please state if you wish:

**Sexual orientation:** Are you

Bisexual  Gay man  Lesbian or Gay woman  Intersexual

Other to please state if you wish:

Thank you for taking part in this questionnaire.

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 29 June 2018 15:48  
**To:** Licensing  
**Subject:** Shoreditch SPA Questionnaire  
**Attachments:** HACKNEY QUESTIONNAIRE[1].pdf

Kind Regards,

[REDACTED]

[REDACTED]

|

[REDACTED]

|

[REDACTED] Ravey Street, London EC2A [REDACTED]

## Questionnaire:

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1. Are you a:

- Hackney resident YES
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
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2. Please give your postcode: EC2A

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3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

### Comments:

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Comments:

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Poorly

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Comments:

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Don't Know

Poorly

Not at All

### Comments:

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After the attendees have departed it is the locals, both residents and businesses who have to confront and deal with the outfall, broken bottles, vomit etc. All deterrents for a mixed use area and visitors to the non licensed businesses in the area. And very unpleasant for residents .

Optional, not required\*

**About you**

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**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

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**Ethnicity:** Are you:

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 White or White British  Other ethnic group

Other to please state if you wish:

**Religion or belief:** Are you or do you have...

Atheist/Non-religious belief  Buddhist  Christian  
 Hinduism  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other to please state if you wish:

**Sexual orientation:** Are you:

Bisexual  Gay man  Lesbian or Gay woman  Intersexual

Other to please state if you wish:

Thank you for taking part in this questionnaire.

[Redacted]

**From:** [Redacted]  
**Sent:** 29 June 2018 12:43  
**To:** Licensing  
**Subject:** Fwd: Public Consultation Extension South Shoreditch SPA  
**Attachments:** Public Consultation Extension South Shoreditch SPA.doc; ATT00001.htm

Sent from my iPhone

Begin forwarded message:

**From:** [Redacted]  
**Date:** 29 June 2018 at 12:40:13 BST  
**To:** [Redacted]  
**Subject:** Public Consultation Extension South Shoreditch SPA

To Whom it May Concern,  
**Public Consultation Extension South Shoreditch SPA**  
Please find attached my letter in regard to the above.

Kind regards,  
[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[REDACTED]  
[REDACTED]  
[REDACTED] **Clere Street**  
**Shoreditch South**  
**London EC2** [REDACTED]  
[REDACTED]  
[REDACTED]

The Licensing Authority,  
London Borough of Hackney,  
2 Hillman Street,  
E8 1DY.

Friday 29<sup>th</sup> June 2018

Dear Licensing Officers,

**Public Consultation Extension South Shoreditch SPA**

It is imperative that residents living in EC2A are protected by LBH. By ensuring rigid accountability measures are enforced in all local bars, clubs and hotels, there is a far stronger possibility that residents' well-being is safeguarded. I have lived in the local area since 2004. Gradually, over the last ten years especially there has been a rapid increase in the number of bars, hotels and clubs opening, some seemingly conducting their business with no consideration whatsoever. Indeed in a few there exist a near lawless quality. The hugely negative impact this can have cannot be measured. Even with windows closed, the noise made up of loud voices and booming music during a Thursday, Friday and Saturday night can be horrendous and impossible to ignore. Some bar staff appear to operate as if they are wholly unaccountable or are indeed 'above the law', by colluding in not managing what can frequently be an intolerable situation or act in line with their management policy in a consistent fashion.

EC2A is primarily a residential part of the South Shoreditch Conservation Area. The many bars and other hostelries that have opened fail to recognise this. Large numbers of residents, some with young families are seemingly expected by LBH to absorb the status quo. Surely, the Licensing Department has a remit to ensure that bars follow a strict policy, one that is monitored rigorously?

Going forward, like my fellow residents, it is my desire to see LBH revisit its overview in regard to the parameters that can be enforced to ensure bars, hotels and clubs are adhering to the agreed expectations.

Yours faithfully

[REDACTED]



## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident **YES**
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode:

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All **YES**

### **Comments:**

I am concerned that the revised boundary line for the SPA will adversely affect Luke Street where I am resident. Noise from late night drinking in the nearby area is already a problem

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:** Not clear that this will give adequate protection to those that live in the area. There is already considerable fallout from existing licensed premises. Including the numerous hotels that have been built or are in construction in a very small area of South Shoreditch

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know Not clear what this means

Poorly

Not at All

**Comments:** As above

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know Not clear what this means

Poorly

Not at All

**Comments:** As above

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly X

Not at All

**Comments:** Don't believe that residential areas should be subject to any significant "outdoor" activities. Experience says that these regularly involve loud amplification of voice and music which is very obtrusive. Even on working week nights eg car park on corner of Great Eastern St and Curtain Rd.



Optional, not required\*

### About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

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**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
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Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

**From:** [REDACTED]  
**Sent:** 29 June 2018 08:13  
**To:** Licensing  
**Subject:** ref: South Shoreditch SPA extension survey- submission (as agreed Gerry McCarthy")  
**Attachments:** Questionnaire Shoreditch SPA 20180628.pdf

To whom it may concern:

Mr, Miss, Mrs,

please find attached a copy of my completed questionnaire regarding the extension of the SPA in Shoreditch, for which the consultation was reopened this month.

In particular, please note that it would make a lot of sense to re extend the SPA to its original limits, which were including Christina Street, which is an area with many residents and already including several big night life businesses like the Curtain Hotel.

Best regards

[REDACTED]  
[REDACTED] Christina Street EC2A [REDACTED]

## Questionnaire

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### 1. Are you a:

- Hackney resident  
 Owner / manager / employee of a licensed premises  
 Owner / manager / employee of a non-licensed premises  
 Hackney business  
 Other, please specify: \_\_\_\_\_

### 2. Please give your postcode:

- E1     E8     E15     N1  
 E2     E9     EC1     N4  
 E5     E10     EC2     N16  
 Other, please specify: \_\_\_\_\_

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### 3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

*The proposal to exclude Christina St from the SPA means that it will become a hub for the surroundings nightlife, despite being a mainly residential area. Also, I have concerns that the change to the licensing policy will not be restrictive enough.*

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

**4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

**5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**     Male     Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different     No it's the same

**Age:** what is your age group?

- Under 16     16-17     18-24     25-34     35-44  
 45-54     55-64     65-84     85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?     Yes     No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?

Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

Please return your completed questionnaire by **12 January 2018** to **FREEPOST HACKNEY LICENSING SERVICE**

**If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.**

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নিচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果你想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。(Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpelê binivîsin û wê ji navnîşana jêrîn re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigani sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیے اور اسے نیچے دیے گئے پتہ پر واپس بھیج دیجئے۔ (Urdu)

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print  In Braille  On Disk  On audio tape  In another language, please state:

<b>Name:</b>	
<b>Address</b>	
<b>Telephone:</b>	

If you require this document to be translated please return to: **FREEPOST HACKNEY LICENSING SERVICE**

[Redacted]

**From:** [Redacted]  
**Sent:** 28 June 2018 14:59  
**To:** Licensing  
**Subject:** Shoreditch SPA questionnaire  
**Attachments:** HACKNEY QUESTIONNAIRE.pdf

Dear Licensing dept  
Please find enclosed my filled in questionnaire regarding the proposed reduction in the area of the Shoreditch SPA.

This is to be presented at the Hackney council meeting on 18th July.  
I feel very strongly that this reduction should not happen, it will seriously compromise the atmosphere of the environment, be a threat to health and safety through noise, rubbish and pollution. The outcome will be to discourage non-licensed businesses to move into the area and encourage those already here to leave. I am a resident and business owner in Luke St for over 30 years and feel this seriously compromises my enjoyment of the area and my ability to encourage professionals to visit my business.

thank you

[Redacted]

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident YES
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode: EC2A [REDACTED]

Through the Licensing Policy the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

### Comments:

The new SPA proposal will shrink the protected area considerably allowing for an even greater spread of bars, clubs etc. This brings with it more noise, litter and threats to public safety. It is not fair to change the boundaries of the agreed area, a blatant disregard for residents and other businesses for immediate financial gains for Hackney Council. This is unacceptable.

Please reinstate the original area



### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### 4 How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

By removing the policy setting out acceptable hours you are opening opportunities for 24/7 activities. This shows no regard for residents, businesses and their health, safety and welcome. Children will particularly be affected. This is unacceptable.

### General Principles

Proposed general principles will guide all applicants within the borough including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### 5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

The only businesses being supported by the proposal to limit the SPA are the licensees. Other businesses will be distracted by more noise, pollution, threat to safety. Therefore it will be less attractive for businesses to move into the area and be detrimental to the wider community of existing businesses and also residents

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

6. How well do you think the proposed core hours policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

You are proposing in Dalston to take this out of the policy! Therefore it is likely that you are proposing or will propose to do the same in Shoreditch SPA, I strongly object for all the reasons listed above

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly

Not at All

Comments:

This encourages people to walk from bar to bar with alcohol bought from off sales premises; bottles and cans are dropped everywhere.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8 How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

This is an elastic policy as there are so many supposedly 'one off' events that can apply for outdoor license. Licensees will be able to apply on a regular basis, thereby making their events regular activities with all the attendant pollution, noise, threats to public health and safety.

After the attendees have departed it is the locals, both residents and businesses who have to confront and deal with the outfall, broken bottles, vomit etc. All deterrents for a mixed use area and visitors to the non licensed businesses in the area. And very unpleasant for residents .

Optional, not required\*

**About you**

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict control of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assigned to be at birth?

Yes, it's different  No, it's the same

**Age:** what is your age group?

Under 18  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you:

Asian or Asian British  Black or black British  Mixed background  
 White or White British  Other ethnic group

Other to add (type if you wish):

**Religion or belief:** Are you or do you have...

Other (non-religious belief)  Buddhist  Christian  
 Christian  Hindu  Jewish  
 Muslim  Secular/beliefs  Sikh

Other to add (type if you wish):

**Sexual orientation:** Are you:

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other to add (type if you wish):

Thank you for taking part in this questionnaire.

**From:** [REDACTED]  
**Sent:** 28 June 2018 14:44  
**To:** Licensing  
**Subject:** Shoreditch SPA Questionnaire  
**Attachments:** SPA HACKNEY QUESTIONNAIRE.pdf

Hello  
Here is my Questionnaire as requested by Hackney Licensing Dept.  
This is to be presented at the committee meeting 18th july please.  
Thank you  
[REDACTED]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident YES
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode: EC2A ████

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

Please include the following streets in the Shoreditch SPA;-

Christina St, Luke St, Leonard St, Worship St, Scrutton St and Phipps St.

This new SPA proposal will shrink the protected area allowing the spread of bars and clubs with the usual disregard to residents and businesses.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

A 24/7 entertainment and drinking economy would then develop. Exposing residents to unacceptable health and safety issues.

### **General Principles**

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

The only businesses being supported by the proposal to the SPA are the licensees.

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

**People are buying off sales alcohol and consuming in public. Often on public seating and on pavements. Leaving the empties for Hackney cleaning services to clean up.**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

**Events should be restricted to sociable hours and certainly not beyond midnight.**

[Redacted]

**From:** [Redacted]  
**Sent:** 27 June 2018 22:28  
**To:** Licensing  
**Subject:** Shoreditch SPA Consultation Document Submission  
**Attachments:** SPA HACKNEY QUESTIONNAIRE.wps

Hi There,

Please find attached my Shoreditch SPA consultation document submitted before the agreed cut off date of the 29/06/18.

Regards,

[Redacted]  
[Redacted]  
Christina Sreet  
EC2A [Redacted]



## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident -YES

- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode:

EC2A [REDACTED]

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly - YES POORLY

Not at All

**Comments: The proposed SPA extension should include more of the South Shoreditch area including Christina Street, Phipp Street, Leonard Street (on both sides) Mark Street, Paul Street, Luke Street and Scrutton Street. I have lived in the area for eight years and we have experienced a massive increase in late night drinking around the South Shoreditch area. The area use to be a peaceful residential area in the evenings but is now just as busy as Hoxton. This is very unfair to all of the residents that live in the area as we now have to endure drinkers making noise until the early morning, people making loud noise going back to cars after returning from clubs, such as the Curtain Club, people selling drugs in our car park all night, urinating on our walls and drug taking in the middle of the street. There is NO point in having little parts of South Shoreditch in the new proposed new SPA area as it will just move the problem into other parts of the area such as the Streets above. I urge you to include more of the the**

area including the Streets above. It is very unfair to the residents to have to endure more of the anti-social behaviour as the area has reached saturation point with late night drinkng establishments.

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a)** ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b)** ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly - POORLY

Not at All

**Comments:**

---

### **Core Hours**

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly - POORLY

Not at All

**Comments:**

**Late night Licenses appear to be given out all the time with no consideration for the residents that have to put up with all of the anti - social behaviour that comes with it. The council need to be more sympathetic to the people that live in the area. It is unfair to keep issuing late night licenses until 0200am in the morning and expect residence to put up with all of the noise and disruption that goes with these establishments. A LINE HAS TO BE DRAWN AS IT HAS IN OTHER COUNCILS SUCH AS CAMDEN AND ISLINGTON who appear to care more about the residents that live in these areas**

### **'Off' sales**

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly - POORLY

Not at All

**Comments:**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly - POORLY

Not at All

**Comments: THERE APPEARS TO BE NO CONTROL FROM THE COUNCIL WITH REGARD TO OUTDOOR EVENTS AND I CANNOT SEE THIS CHANGING. WE HAVE CAR PARKS USED AS OPEN AIR CLUBS AND OPEN ROOF TOP HOTEL EVENTS THAT COVER THE WHOLE AREA WITH BASS. BUT NO ONE FROM THE COUNCIL EVER SEEMS TO STOP THEM. TO PUT IT BLUNTLY IT IS A FREE FOR ALL THAT THE COUNCIL NEVER SEEMS TO BE ABLE TO CONTROL.**

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

Optional, not required\*

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 27 June 2018 20:20  
**To:** Licensing; Gerry McCarthy  
**Cc:** [REDACTED]  
**Subject:** Response to Public consultation on South Shoreditch SPA extension  
**Attachments:** [REDACTED] [REDACTED]

For the attention of Gerry McCarthy

Head of Community Safety, Enforcement and Business Regulation

Neighbourhoods and Housing

Hackney Service Centre

Dear Sir

I attach hereto my response to the request for public consultation in the above mentioned matter.

Kind  
regards

[REDACTED]



## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- Hackney resident
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode: I don't live in the UK

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

### **3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

X Well with regard to the extension of the boundaries of the Shoreditch SPA. Within a SPA a greater degree of compliance may be expected than outside it.

Don't Know

Poorly

X Not at All with regard to the second proposal.

**Comments: The second proposal effectively requires the licensees to promise that an acceptable 'envelope' will be respected at all times.**

**Owners of licensed premises are constantly tempted for good business reasons to push the envelope, and this requires constant active policing. It is simply not realistic to expect this level of policing to be available in practice.**

**The consequences for residents is a war of attrition with the odds stacked against them.**

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

X Not at All

Comments:

See above

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

X Poorly

Not at All

Comments:

Applicants have demonstrated through their behaviour that they are not to be trusted to adhere to commitments made at the time of their applications.

However within a SPA a greater degree of compliance may be expected than outside it.

---

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

Since I don't live on my premises I have no experience at this level of detail.

### **'Off' sales**

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

X Don't Know

Poorly

Not at All

**Comments: see above**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

X Poorly

Not at All

**Comments: Control measure negotiated for each event separately might have some effect, but it is hard to know in advance what the effect of agreed control measures will be, especially if each event is unique.**

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

*Thank you for taking part in this questionnaire.*

Optional, not required\*

[Redacted]

---

**From:** [Redacted]  
**Sent:** 27 June 2018 12:37  
**To:** Licensing  
**Subject:** Fwd: Consultation on revised licensing policy: Questionnaire response

[Redacted]

[Redacted] Clere Street  
London EC2A [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**Questionnaire:**

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

**1. Are you a:**

- Hackney resident
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify: resident

**2. Please give your postcode:**

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

**Proposed changes to the Shoreditch Special Policy Area (SPA)**

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

It feels more expedient and effective to default to a negative response which has to be overturned by the applicant than the other way round. It is less open to abuse.



#### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are setting to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

**4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly X

Not at All

Comments:

It is always a matter of opinion when projecting forward. Applicants are bound to suggest minimal impact. Reality is usually different and it involves a lot of work for residents – and the Council – to reverse decisions later.

#### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

(a) ensure that applicants have taken into consideration the locality and context around their premises **and**

(b) ensure that applications for evening and night time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

**5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly x

Not at All

Comments:

The current system allows for 'the promotion of diversity'

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

6. How well do you think the proposed core hours policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly x

Not at All

#### Comments:

The core hours policy is good in principle but in neighbourhoods where there is mixed types of working activity, noise is never a help. This applies to the emptying of bottles in a bin and well as rowdy behaviour associated with some licensed premises.

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

Very well

Well

Don't Know

Poorly x

Not at All

#### Comments:

With alcohol freely available in supermarkets anyway, the promotion of further drink sales through off-licences is not a good plan.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly x

Not at All

Comments:

Applicants will always be optimistic about the impact of their activities. The Council should remain sceptical.

**About you**

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If you prefer to use your own term please provide this here:

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**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish):

**Religion or belief:** Are you or do you follow...

Atheist/No religious belief  Buddhist  Charaf  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish):

**Sexual orientation:** Are you...

Bisexual  Gay men  Lesbian or Gay women  Heterosexual

Other (please state if you wish):

Thank you for taking part in this questionnaire.

Optional, not required\*

██████████  
██████████ Clere Street  
London EC2A ██████████



## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

owner/manager/employee of a licensed premises

owner/manager/employee of a non-licensed premises

Hackney business

other, please specify:

2. Please give your postcode: EC2A [REDACTED]

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### **Proposed changes to the Shoreditch Special Policy Area (SPA)**

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

3. **How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

**Not at All- yes**

### **Comments:**

The new proposal leaves out our area just to the South. We are a family living on the southern boundary of the borough on Clere Street. We have [REDACTED] small children. If our area is excluded from the SPA we run the risk of the area turning into the night time economy area which is no place for children to live in. We have lived here for 10 years and only recently have we had trouble with noise and antisocial behaviour. There are many people, and families living in this part of Shoreditch.

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

**Don't Know-**

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

**Not at All-**

Comments:

We should all be protected by the principles. It is inappropriate to exclude our area to the South. We were told by the police in January that a woman reported that she had been raped on our road. It has always been a very safe area, but we are worried that if our area is absorbed into the night time economy zone then the area will become a lot more unsafe.

---

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments: once again we need acceptable hours to be kept to in our area too, the area is not wide enough. It is not acceptable that my family and other families in the area will be woken up through the night.**

**'Off' sales**

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

**Not at All**

**Comments: once again this needs to include our area too. We want alcohol sales restricted to certain hours too.**

**Outdoor activities**

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

**Not at All**

**Comments:**

**It is unacceptable that establishments in our area of Shoreditch would not be restricted to internal areas. Noise carries enormously. We succeeded in fighting off McQueen's (on Leonard Street) attempts to open an outdoor bar based on the fact that it was causing too much noise and increasing antisocial behaviour in our area. Our children need protection from harm as well.**



## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

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Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

*Thank you for taking part in this questionnaire.*

Optional, not required\* can't fill in online

I was only made aware of this policy change at the last minute and have not had much time to respond. I think many residents in the area may well not know about proposals. Don't let the industry dictate the terms. You need to listen to the families living in this area. It is not acceptable to exclude us from the SPA zone.

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?

Yes

No

**Ethnicity:** Are you...

Asian or Asian British

Black or Black British

Mixed background

White or White British

Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief

Buddhist

Charedi

Christian

Hindu

Jewish

Muslim

Secular beliefs

Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual

Gay man

Lesbian or Gay woman

Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

Please return your completed questionnaire by **12 January 2018** to **FREEPOST HACKNEY LICENSING SERVICE**

**If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.**

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নিচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果您想知道這分文件的詳細內容，請在方框內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。(Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çi dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrîn re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigan sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dokümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

(Urdu) اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم مناسب باکس میں صحیح کا نشان لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیے اور اسے نیچے دیے گئے پتہ پر واپس بھیج دیجئے۔  
Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print

In Braille

On Disk

On audio tape

In another language, please state:

Name:	
Address	
Telephone:	

If you require this document to be translated please return to: **FREEPOST HACKNEY LICENSING SERVICE**

[Redacted]

**From:** [Redacted]  
**Sent:** 26 June 2018 18:46  
**To:** Licensing  
**Cc:** [Redacted]  
**Subject:** Public consultation; extension on the South Shoreditch SPA  
**Attachments:** WORD COPY OF HACKNEY QUESTIONNAIRE.docx

Hi,

Please find attached the questionnaire completed.

Please let me know if you need any further information from me and also please keep me updated on the progress of this SPA.

Kind Regards,

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

owner/manager/employee of a licensed premises

owner/manager/employee of a non-licensed premises

Hackney business

other, please specify:

2. Please give your postcode: EC2A

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- The prevention of public nuisance
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### Proposed changes to the Shoreditch Special Policy Area (SPA)

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A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

### Comments:

Whilst I fully support the principle of extending the SPA, in order for this to have the desired effect this must include the entire Shoreditch area where an abundance of licensed premises clash with residential, severely compromising the licensing objectives.

This therefore must include the entirety of Leonard Street, Scrutton Street, Luke Street & Worship Street.

It should not remove the policy where new licensed applications will be refused unless in exceptional circumstances. We have long ago reached a tipping point within the Leonard street area, where the number of licensed premises and revellers these attract to the area seriously disturb our residential amenities and those of the numerous residential properties in Leonard Street.

I've shared numerous photo's with Hackney Council licensing in recent weeks/months showing the disturbance that already and regularly exists within the area. Residents already find it difficult to achieve reasonable peace, quiet and the undisturbed sleep required to live a normal, functioning life.

Noise and nuisance is created by customers simply leaving any premises, slamming car doors or conversing into the early hours of every morning.

We regularly have to deal with broken glass on our door step, people urinating feet from our front door, piles of sick on the pavement close to our home and abuse being shouted at us as we leave or return to our flat in the evening.

Any further noise, disturbance or increase in the number of people being brought into the area will create a living environment untenable for the numerous residents on Leonard Street.

Increased presents of inebriated individuals will also significantly increase the likelihood of petty crime – vandalism (such as was recently experienced with our own car), theft etc....It will also significantly increase the likelihood of more serious crime – narcotics, assault etc... Both common occurrences induced by late night drinking.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
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#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

---

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

Taking into account my comments from question 3, unless there is an immediate stop to any further licensed activity the licensing objectives which the borough is attempting to uphold will simply not be delivered and the council will be failing to deliver against them in any shape or form.

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

#### **7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

#### **Comments:**

Taking into account my comments from question 3, unless there is an immediate stop to any further licensed activity the licensing objectives which the borough is attempting to uphold will simply not be delivered and the council will be failing to deliver against them in any shape or form.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

#### **8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

#### **Comments:**

Taking into account my comments from question 3, unless there is an immediate stop to any further licensed activity the licensing objectives which the borough is attempting to uphold will simply not be delivered and the council will be failing to deliver against them in any shape or form.

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

Optional, not required\*



[Redacted]

**From:** [Redacted]  
**Sent:** 26 June 2018 16:44  
**To:** Licensing  
**Subject:** Fwd: Hackney SPA consultation response  
**Attachments:** WORD COPY OF HACKNEY QUESTIONNAIRE.docx

Please extend the zone to include the area to the South- this is urgent as many families live in this section, including our own- we have young children. We cannot see a development of the nighttime economy in our area- it's no environment for children to grow up in. See detailed response in questionnaire attached.

Many thanks and kind regards,

[Redacted]  
[Redacted]  
[Redacted]

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

owner/manager/employee of a licensed premises

owner/manager/employee of a non-licensed premises

Hackney business

other, please specify:

2. Please give your postcode: EC2A [REDACTED]

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

### **3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

**Not at All- yes**

### **Comments:**

The new proposal leaves out our area just to the South. We are a family living on the southern boundary of the borough on Clere Street. We have [REDACTED] small children. If our area is excluded from the SPA we run the risk of the area turning into the night time economy area which is no place for children to live in. We have lived here for 10 years and only recently have we had trouble with noise and antisocial behaviour. There are many people, and families living in this part of Shoreditch.

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

**Don't Know-**

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

**Not at All-**

Comments:

We should all be protected by the principles. It is inappropriate to exclude our area to the South. We were told by the police in January that a woman reported that she had been raped on our road. It has always been a very safe area, but we are worried that if our area is absorbed into the night time economy zone then the area will become a lot more unsafe.

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

**Not at All**

**Comments: once again we need acceptable hours to be kept to in our area too, the area is not wide enough. It is not acceptable that my family and other families in the area will be woken up through the night.**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

**Not at All**

**Comments: once again this needs to include our area too. We want alcohol sales restricted to certain hours too.**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

**Not at All**

**Comments:**

**It is unacceptable that establishments in our area of Shoreditch would not be restricted to internal areas. Noise carries enormously. We succeeded in fighting off McQueen's (on Leonard Street) attempts to open an outdoor bar based on the fact that it was causing too much noise and increasing antisocial behaviour in our area. Our children need protection from harm as well.**

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

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Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

*Thank you for taking part in this questionnaire.*

Optional, not required\* can't fill in online

I was only made aware of this policy change at the last minute and have not had much time to respond. I think many residents in the area may well not know about proposals. Don't let the industry dictate the terms. You need to listen to the families living in this area. It is not acceptable to exclude us from the SPA zone.

[Redacted]

**From:** [Redacted]  
**Sent:** 25 June 2018 12:14  
**To:** Licensing  
**Subject:** Licensing Policy Questionnaire  
**Attachments:** License p1,3.pdf; license P2,4.pdf

As per response from [Redacted]

- [Redacted]
- [Redacted]
- [Redacted]

\*\*\*\*\*

[Redacted]

[Redacted]

[Redacted]

\*\*\*\*\*

## Questionnaire

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire.

### 1. Are you a:

- Hackney resident  
 Owner / manager / employee of a licensed premises  
 Owner / manager / employee of a non-licensed premises  
 Hackney business  
 Other, please specify: \_\_\_\_\_

### 2. Please give your postcode:

- E1     E8     E15     N1  
 E2     E9     EC1     N4  
 E5     E10     EC2     N16  
 Other, please specify: \_\_\_\_\_

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- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

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A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

### 3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

From my perspective the SPA proposed does not cover the Phipp St, Christina St, Scruton St area that Cosmopolitan House sits in. Unlike the previous proposal which did.  
 Why has the area defined changed? Its not improved in street time.



### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### 4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### 5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

If adequately policed & enforced. And there should be realistic expectation about the resource and capability to do this.

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### 6. How well do you think the proposed core hours policy can help promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

As above.

## 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

*its comments section 5.*

## Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?

- Very well     Well     Don't know     Poorly     Not at all

Please provide any comments to support your response.

*Providing the regulations are actually policed and enforced. There should be minimal allowance for compliance post any warning.*

## About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

Gender:     Male     Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different     No it's the same

Age: what is your age group?

Under 16     16-17     18-24     25-34     35-44  
 45-54     55-64     65-84     85+

Disability: Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?     Yes     No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?

Yes

No

**Ethnicity:** Are you...

Asian or Asian British

Black or Black British

Mixed background

White or White British

Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief

Buddhist

Charedi

Christian

Hindu

Jewish

Muslim

Secular beliefs

Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual

Gay man

Lesbian or Gay woman

Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

Please return your completed questionnaire by **12 January 2018** to **FREEPOST HACKNEY LICENSING SERVICE**

If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

এই নথিতে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অনুগ্রহ করে উপযুক্ত বাক্সে টিক দিন, এই পাতার নিচে আপনার নাম, ঠিকানা ও ফোন নম্বর লিখুন এবং এটি নিচের ঠিকানায় ফেরত পাঠান। (Bengali)

如果你想知道這份文件的詳細內容，請在方格內打鉤，在本頁下面寫下你的名字、地址和電話號碼並寄到下面的地址。(Chinese)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (French)

Ger hun dixwazin bizanibin ku ev dokument çî dibêje, ji kerema xwe qutika minasib îşaret bikin, nav, navnîşan û hejmara telefona xwe li jêrê rûpel binivîsin û wê ji navnîşana jêrin re bişînin. (Kurdish)

Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i nr telefonu w dolnej części niniejszej strony i przeslij na poniższy adres. (Polish)

Haddii aad jeclaan lahayd in aad ogaato waxa dokumeentigan sheegayo fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku celi cinwaanka hoose. (Somali)

Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección. (Spanish)

Bu dökümanda ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adrese gönderin. (Turkish)

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو براہ کرم مناسب خانے میں صحیح کیا نشان لگائی اور بتائے، یہ اور فون نمبر اس صفحہ کے نیچے لکھیں اور ہمیں بھیج دیں گے۔ (Urdu)

Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điền tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây. (Vietnamese)

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print

In Braille

On Disk

On audio tape

In another language, please state:

Name:	
Address	
Telephone:	

If you require this document to be translated please return to: **FREEPOST HACKNEY LICENSING SERVICE**

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 21 June 2018 12:01  
**To:** Licensing  
**Subject:** Shoreditch SPA  
**Attachments:** SPA Questionnaire\_June 2018.pdf

Dear Sir/Madam,  
Please find attached my response to the Shoreditch SPA consultation.  
Yours sincerely,

[REDACTED]

# Statement of Licensing Policy Review Consultation (Hackney Council)

## Questionnaire

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

[Hackney resident](#)

- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

Through the Licensing Policy the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

2. Please give your postcode:

EC2A ████

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

3. **How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Please provide any comments to support your response:

I think it would be a serious mistake to remove the policy that automatically refuses applications except in 'exceptional circumstances'. I can't imagine any way that applicants could demonstrate that 'proposed activity will not add to issues of cumulative impact'. What possible measures could these include?! Once people have left a venue then that venue is powerless to affect their behaviour. We have a significant problem on Paul Street (EC2A) of loud antisocial behaviour happening late into the night, with people shouting and screaming as they make their way elsewhere or back to their cars parked outside our flat. Often, people noisily congregate around parked cars before a group finally drives off, with music blaring from the car in the mean time. Numerous times I've found broken glass, litter from take-aways and vomit on my doorstep in the morning- particularly on Saturdays and

Sundays. I support Shoreditch and love its character as a vibrant place, particularly at night-time, but this can also be such a stressful place to live due to noise at night. There are a number of currently vacant units on the Leonard St Circus development next door to Victoria Chambers on Mark St (the building in which I live), and planning permission for a new hotel- including a 24-hour 'cafe' on the ground floor- opposite Victoria Chambers on Paul St. I support the policy of extending the SPA but NOT removing the policy of automatically refusing new applications. If new late-night licenses were granted to these premises- currently outside the SPA- then the issue of late-night noise to out primarily residential neighbourhood would be significantly extended and increased, which would be a very unwelcome change.

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

**4 How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

**5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

X Not at All

Comments:

'Diversifying the offer' sounds good, but what does this mean in practice? If a venue is serving alcohol at 4am, surely that means that- in practice- there are likely to be drunk people exiting that venue all through the night- no matter what kind of venue it is? I'm really disappointed that this questionnaire nowhere specifically mentions 'Licensing

Objectives' (eg paragraph 2.15- LP2 Licensing Objectives Prevention of Crime and Disorder- "Whether the proposal includes satisfactory measures to mitigate any risk of the proposed operation making an unacceptable contribution to levels of crime and disorder in the locality. Public Safety Whether the necessary and satisfactory risk assessments have been undertaken, the management procedures put in place and the relevant certification produced to demonstrate that the public will be kept safe both within and in close proximity to the premises. Prevention of Public Nuisance Whether the applicant has addressed the potential for nuisance arising from the characteristics and style of the proposed activity and identified the appropriate steps to reduce the risk of public nuisance occurring.") Again- I object to **removing the policy that automatically refuses applications except in 'exceptional circumstances' as this in no way supports these objectives.**

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

6. How well do you think the proposed core hours policy can help promote the licensing objectives?

Very well

x Well

Don't Know

X Poorly

Not at All

### Comments:

**I think it's very important for discretion to be applied to recognise the difference between a low-key restaurant and a noisy, high-octane bar. The difference for residents living immediately adjacent to such premises during their opening hours is enormous**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?

Very well

Well

Don't Know

X Poorly

Not at All

### Comments:

We have a significant local issue of people drinking in the streets, particularly in Mark St Gardens and at the newly-regenerated Leonard Circus.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?

Very well

Well

Don't Know

X Poorly

Not at All

**Comments:** Outdoor events in the borough are really exciting, and I know this is a delicate balance. I support these temporary events continuing, but I think the policy should insist that local residents are notified well in advance of any such events taking place. A recent event held in the vacant car park on Clere St by McQueens was unbelievably loud, but as it was a one-off event I wouldn't have minded if I'd been given proper notice. As it was, it was another very unwelcome late-night headache.

Optional, not required\*

**About you**

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict control of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 18  18-24  25-34  35-44

45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

Yes  No



## Questionnaire:

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1. Are you a:

Hackney resident

- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode:

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### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

### **3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

### **Comments:**

Whilst I fully support the principle of extending the SPA, in order for this to have the desired effect this must include the entire Shoreditch area where an abundance of licensed premises clash with residential, severely compromising the licensing objectives.

This therefore must include the entirety of Leonard Street, Scrutton Street, Luke Street & Worship Street.

It should not remove the policy where new licensed applications will be refused unless in exceptional circumstances. We have long ago reached a tipping point within the Leonard street area, where the number of licensed premises and revellers these attract to the area seriously disturb our residential amenities and those of the numerous residential properties in Leonard Street.

I've shared numerous photo's with Hackney Council licensing in recent weeks/months showing the disturbance that already and regularly exists within the area. Residents already find it difficult to achieve reasonable peace, quiet and the undisturbed sleep required to live a normal, functioning life.

Noise and nuisance is created by customers simply leaving any premises, slamming car doors or conversing into the early hours of every morning.

We regularly have to deal with broken glass on our door step, people urinating feet from our front door, piles of sick on the pavement close to our home and abuse being shouted at us as we leave or return to our flat in the evening.

Any further noise, disturbance or increase in the number of people being brought into the area will create a living environment untenable for the numerous residents on Leonard Street.

Increased presents of inebriated individuals will also significantly increase the likelihood of petty crime – vandalism (such as was recently experienced with our own car), theft etc....It will also significantly increase the likelihood of more serious crime – narcotics, assault etc... Both common occurrences induced by late night drinking.

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

---

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

Taking into account my comments from question 3, unless there is an immediate stop to any further licensed activity the licensing objectives which the borough is attempting to uphold will simply not be delivered and the council will be failing to deliver against them in any shape or form.

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

#### **Comments:**

Taking into account my comments from question 3, unless there is an immediate stop to any further licensed activity the licensing objectives which the borough is attempting to uphold will simply not be delivered and the council will be failing to deliver against them in any shape or form.

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

Poorly

Not at All

#### **Comments:**

Taking into account my comments from question 3, unless there is an immediate stop to any further licensed activity the licensing objectives which the borough is attempting to uphold will simply not be delivered and the council will be failing to deliver against them in any shape or form.

Optional, not required\*

### About you

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

## Statement of Licensing Policy Review Consultation (Hackney Council)

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

owner/manager/employee of a licensed premises

owner/manager/employee of a non-licensed premises

Hackney business

other, please specify:

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

2. Please give your postcode: EC2A

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Comments:**

**There are two aspects to this question. The first aspect is the area of extension of the SPA. The second is the policy of refusal.**

**Regarding the area of the SPA, if the aim is to protect the quality of life of residents of Shoreditch, then it falls well short of this objective. The area is extended considerably to the East of Curtain Rd. However, there are very few residential properties in this area.**

**On the other hand, to the West of Curtain Rd in Christina St, Luke St, Phipp St and Leonard St there are 237 residential properties, but this area is largely not included in the SPA. This is a major residential area yet is not recognised as such. If this area is not included in the SPA, the effect will be to push businesses aimed at the nighttime economy into this area as it lies on the fringe of the "Shoreditch" scene.**

**A major aspect of the Licensing Objectives is to anticipate and protect from predicted issues. There are already many instances of anti-social behaviour and public nuisance which involve the existing licensed premises in this area and people moving through this area to adjacent areas.**

**The residents of these streets deserve protection as it is a conservation area where many are not able to install double glazing to cut out the sounds of revellers passing through or noise from businesses. If this area is not included, by the time the impact is fully felt, it will be too late.**

**Many of the people of this area are not against a nighttime economy, it is just that it should be controlled in a way that allows them a decent night's sleep and the enjoyment of their own place of residence. At the moment it appears that preference is given to licensed businesses and residents views are pushed aside.**

Therefore it is of the utmost importance that Christina St, Luke St, Phipp St and Leonard St and perhaps other adjacent streets such as Scrutton St should be included in the SPA.

**The second aspect of the proposal is the change in the policy of refusal.**

**A policy of refusal seems too absolute as there is a need for a nighttime economy. However, the Licensing Committee will need to be VERY STRICT on requiring clear evidence that the proposed activity will not add to the cumulative impact and needs to apply very clear, enforceable and EASILY MONITORED conditions eg a condition that says sound from the establishment should not cause a public nuisance is vague whereas a condition that says sound from the establishment should not be heard inside nearby residential properties is clear, enforceable and easily monitored.**

**A MAJOR FAILING OF THE LICENSING SYSTEM is that a lot of emphasis is given to the applicant for a premises licence, but in reality the applicant is irrelevant because, once issued, the premises licence is passed on to future tenants of the premises. The applicant often appears very amenable and reasonable , but what about the subsequent tenants who can operate under the same licence? It is therefore very important that the conditions attached to a licence consider all future problems and attempt to guard against them.**

**Many of the problems involve the passage of the public through the streets, rather than at the venue. This needs to be a priority in the Licensing Committee decisions. If the SPA is not extended to include at least Christina St, Luke St, Phipp St and Leonard St, then the density of licensed premises will increase in these streets with the associated increase in footfall and all the anti-social and public nuisance behaviour that follows.**

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

X Don't Know

Poorly

Not at All

Comments:

I have no knowledge of this area

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

X Well

Don't Know

Poorly

Not at All

**Comments**



### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

X Poorly

Not at All

**Comments:**

**Standard time should be 11pm and application made to extend beyond to 12am**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

X Well

Don't Know

Poorly

Not at All

**Comments:**

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

X Don't Know

Poorly

Not at All

**Comments:**

**Outside events cause considerable disturbance to local residents, but are 'fun' for the participants. They should be viewed with considerable suspicion and the operative word is 'robust' measures put in place to minimise disturbance. If it is a one-off event it is not too bad, but if it is night after night then the robust measures should ensure that the nearby residents are not disturbed.**

## Statement of Licensing Policy Review Consultation (Hackney Council)

## Questionnaire

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

owner/manager/employee of a licensed premises

owner/manager/employee of a non-licensed premises

Hackney business

other, please specify:

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- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

2. Please give your postcode:

EC2

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

**Please provide any comments to support your response:** In my view the proposed changes to the Shoreditch SPA will poorly promote the licensing objectives as the proposed extension area does not reach far enough into South Shoreditch to include residential streets that are already experiencing capacity levels of negative impact of the existing licensed premises in the area i.e. crime and disorder; public safety and public nuisance. These streets are Leonard St (both sides), Paul St, Mark St, Luke St, Christina St, Phipp St, Scrutton St etc. down to Worship St, EC2. The previous boundary for the SPA originally included this part of South Shoreditch and no rationale given by Hackney Council to indicate why these streets are not included. There is cumulative negative impact evidence to suggest that that the SPA including these street would better serve the licensing objectives. Shoreditch is a vibrant area with lots of diversity and with high numbers of people coming into the area for entertainment. Whilst there can be shared

spaces open to all, those visiting and going out in South Shoreditch are not always respectful to those who live in the area – evenings and night-times throughout the week sees high levels of crime/disorder/safety/public nuisance issues on a daily basis, e.g. urinating in doorways and against buildings, noise from shouting and screaming, vomiting, remnants of food and alcohol litter as well as debris from drug use. The policy talks about a ‘shared community vision’ but current residents have to bear the brunt of the negative aspects of increased licensing for pubs/clubs/bars/restaurants. If the SPA for Shoreditch was extended further this would bring more checks and balances, although my view is that we have already reached capacity on licensing for bars/clubs etc. The negative impacts we regularly experience and which affect our quality of life are: disturbed sleep, stress, safety issues to property and people (damage to buildings, car break-ins, having to travel home past groups of drunk and rowdy men and women, damage to public spaces, e.g. to trees/foliage in Mark Street Gardens, EC2).

### **Proposed changes to the Dalston SPA**

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

Comments:

### **General Principles**

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

#### **5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Very well

Well

Don't Know

Poorly

X Not at All

**Comments:** The current proposal to remove the policy that applicants will be refused unless there are exceptional circumstances is a mistake. Applications from bars/clubs can propose to mitigate negative impacts, but have little

power to implement things once people have left the premises – most of the crime/nuisance issues happen on the way to or from venues as people are arriving/leaving the area once they have either pre-loaded in public spaces, e.g. Leonard Circus or Mark St Gdns, or when they are parking their cars (being generally noisy or playing loud music, parking badly, driving the wrong way down one-way street, crashing into trees on Leonard Circus etc.) or when they are going back to tube or train stations. The cumulative impact of increased licensed premises in the area of South Shoreditch is already at capacity evidenced by our ongoing negative experiences – the immediate area includes numerous pubs/bars e.g. Book Club, Curtain Club, Blueberry, XOYO, McQueens, The Griffin, The Fox, Sink Pong, B'chino, Old King's Head, Home bar, Found, Vice bar (formerly Eyre Brothers), Queen of Hoxton to name a few.

Hackney's own data reports show that there is a correlation between alcohol-related ambulance pick-ups increasing as the number of licensed premises grows, which suggests that the licensing policy needs to be tougher. The police have been called on numerous occasions (particularly by residents in Victoria Chambers EC2) in recent years for drugs, drinking, noise, etc. in and around Mark St Gdns; there is regular car damage to cars parked in the area (car windows being broken, cars being 'keyed' or crashed - see attached photos from Paul St, 26 August 2017); and with increased work spaces being open 24/7 there is more noise and disturbance from people congregating in the street drinking and smoking as they leave events/work (e.g. outside Rise, 41 Luke St, EC2, 26 July 2017 there was need to complain to the building manager as it was impossible to open windows on a summer's evening and go about your everyday life from noise in the street).

### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

#### **6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Very well

Well

Don't Know

X Poorly

Not at All

**Comments:** In shared resident/work/entertainment areas there needs to be consideration for core hours to be reasonable and not extensive, particularly during the week.

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

#### **7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

Well

Don't Know

X Poorly

Not at All

**Comments:**

Part of the issues to do with negative cumulative impact arise from people drinking in the street and pre-loading before going to bars and clubs. Congregation points include Leonard Circus and Mark St Gdns and there is plenty of capacity for people to buy alcohol from the numerous supermarkets nearby: Tesco, Sainsbury (two branches on Old St and City Rd), Co-Op as well as small independent shops.

**Outdoor activities**

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Very well

Well

Don't Know

X Poorly

Not at All

**Comments:** My experience of outdoor activities in recent years, e.g. in the car park on Clere St and the former car park on Leonard St is that they are extremely loud and noisy and create the problems associated with crime and disorder, public safety, public nuisance etc. Again, applicants/premises can only do so much to mitigate against the negative impacts as once people have left the venue, they are then vomiting, urinating, leaving alcohol/drug litter, etc in the surrounding streets and not at the venue. This suggests the current policy and limited SPA needs to be reconsidered.

Optional, not required\* Female, age 55-64, no disability

**About you**

So we can best understand our service users and residents please complete this optional information about you. All information is used under the strict controls of the 1998 Data Protection Act.

**Gender:**  Male  Female

If you prefer to use your own term please provide this here:

Is your gender identity different to the sex you were assumed to be at birth?

Yes it's different  No it's the same

**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

Photos of car damage 26 August 2017, Paul St EC2



## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

Hackney resident

### Proposed changes to the Shoreditch Special Policy Area (SPA)

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- Public safety
- The prevention of public nuisance
- The protection of children from harm

Poorly

**Comments:** You have decided to exclude us from the latest SPA zone

### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

**4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Not at All

Comments: See above

### General Principles

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a) ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b) ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

**5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Poorly

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### Core Hours

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Poorly

**Comments: Pandoras box has been opened in Shoreditch as regards protecting residents right to enjoy their premises**

### 'Off' sales

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Don't Know

### Outdoor activities

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

Don't Know



## About you

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**Gender:**  Male  Female

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Is your gender identity different to the sex you were assumed to be at birth?

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**Age:** what is your age group?

Under 16  16-17  18-24  25-34  35-44  
 45-54  55-64  65-84  85+

**Disability:** Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?  Yes  No

## ABOUT YOU

**Caring responsibilities:** A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?  Yes  No

**Ethnicity:** Are you...

Asian or Asian British  Black or Black British  Mixed background  
 White or White British  Other ethnic group

Other (please state if you wish)

**Religion or belief:** Are you or do you have...

Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

MALE

45-54

Not Disabled

Not answering personal questions on ethnicity or religion

## Questionnaire:

Please read the draft Statement of Licensing Policy and Consultation Summary before completing this questionnaire

1. Are you a:

- YES Hackney resident
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode: EC2A [REDACTED]

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

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### **3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Poorly

### **Comments:**

The boundary now proposed for the Shoreditch SPA EXTENSION is different to that previously proposed by Hackney, when this consultation was originally conducted in 2015. The streets south of the Great Eastern SPA boundary including Luke Street, Leonard Street, Christina Street and Phipp Street have now, arbitrarily, been removed from the extension. However:

-these streets still have a high number of residential properties (eg: 1-4 Christina Street 20 flats ; & Cosmopolitan House on corner of Phipp Street 12 flats; Luke Street, Victoria Chambers 59 flats ; Leonard Street 141 flats)..

- the negative impact of the surrounding ENTE premises (licensed to sell alcohol) has increased even further since the last survey.

- there are several venues, very closely located and intensifying the impact in 2017: the NOBU Hotel; the re-opened GRIFFIN PUB; the huge Curtain Club /Hotel complex ; (and the new Great Eastern Hotel will open soon).

So, why has our area now been deemed unaffected by the "negative cumulative impact"( stated in the last Survey)?

Why doesn't it qualify for Special Policy Area Licensing restrictions?

The facts are, that the official records from the Police (101 helpline); and the Noise Control helpline; and Council Statistics from these websites, do not reveal the full extent of the negative cumulative impact. The “Evening and nighttime economy behaviour study“ did not cover our area either.

Christina street and Phipp Street residents have continually tried to report instances of the negative impact that we are increasingly facing ( especially coinciding with the timing that the Curtain Club opened last May)

Some examples of negative impacts:

Cosmopolitan House (Phipp/Christina Street):

- 1) Crime and Safety: attempts to log the illegal parking of large saloon cars ( occupied by people taking/dealing drugs) in our private , off-street courtyard, directly outside the residents entrance. Police attended 23/8/17; we logged this again with 101 on 29/8/17; then repeatedly called 101 to report ongoing late-night activity, in October. We could not get through .. (3/10/17: 101 helpline referred us to the website..the website referred to the phonenumber). Local Pc (Jonathan ) attended again 5/11/17 weekend, and cautioned those responsible. Repeated issues are ongoing, (we have had to go down to the carpark and photograph cars at close range, incurring verbal abuse). Most recent report to police was 2/4/18.
- 2) Public nuisance: trespass of recreational drug takers, in our courtyard every Friday and Saturday night, ongoing now ( litter including nitrous oxide canisters ; “cream charger” cartons; balloons; tissues; soft drink bottles; and chewing gum stuck on paving) . Also alcohol bottles.
- 3) Nuisance and Safety: Repeated fouling of pavement on the corner of Phipp Street next to Cosmo house security gates (girls peeing in broad daylight; overnight excrement).Ravey Street opposite the Griffin Pub, is particularly bad.
- 4) Pre-Loading in Phipp street – see letter to Councillors dated 18/2/18, 1am, after failure to report online (2 cars parked; doors open, music blaring ; 9 people drinking vodka , then departing to the Club round the corner (after midnight).

Christina Street (+Cosmopolitan House):

- 5) Public nuisance: Curtain club employees parking motorbikes and cycles in our courtyard (reported to Curtain club since May 17 including 15/11/17).
- 6) Curtain Club employees smoking and talking loudly on Christina street , late at night, beneath our bedroom windows (ongoing since May 17 and most recently reported 30/3/18). New Leroy's bar ( opened March 18) also intrusive.
- 7) Christina Street : Plant Noise from Curtain Club (rooftop A/C and 24hours kitchen extractors). Reported since May 2017 and fully investigated. Noise Pollution visits (Ola Olaosebikan+Team), confirmed that the noise breaches Policy, and is intrusive but still unresolved ..11 months and counting. New Leroy restaurant rooftop extractors, also measured and breach legal sound limits..Ola trying to get a resolution from the owner.
- 8) Noise Nuisance: - Ref Negative Cumulative Impact/SPA , the Draft Policy (para: 3.4 ) rightly states, that:

*..”given the nature of the area and concentration of Licensed premises, it can be difficult*

*to attribute complaints and problems to any particular premises, especially with*

*regards to nuisance being caused in outside areas..”*

This is absolutely true!! When we are all woken repeatedly at 12pm; 1am; 3.30am (and even 4am on Bank holiday weekends)..we cannot always tell which venue the noise is coming from. But, we ARE still affected by car engines idling; doors slamming; horns beeping; people shouting. This neighbourhood used to be a “quiet oasis”, outside of the Shoreditch Party Zone, but it’s becoming impossible to get a good night’s sleep..

Draft Licensing Policy 2018-2023 Para 3,3 states that:

3.3 The effect of adopting a special policy, which the Council refers to as a Special Policy Area ('SPA'), is to create a rebuttable presumption so that applications for new premises licences and club premises certificates or variations of these authorisations, which are likely to add to the existing cumulative impact will normally be refused or subject to certain limitations, following relevant representations being made. The applicant will need to demonstrate in their operating schedule that there will be no negative cumulative impact on one or more of the licensing objectives in order to rebut any such presumption.

The residents, in our area, are fully engaged in Licensing process: collaborating with neighbours; researching Applications ; submitting detailed and factual representations to highlight the REAL nature of the area, and the potential impact on the Licensing Objectives; even attending daytime Sub Committees.

All this is time consuming and represents a personal investment (of precious weekends; holiday allowance; and unpaid days off). But it should demonstrate, to the Hackney Authorities, that we love our local neighbourhood , and our priority is to ensure that the continued growth and success of the ENTE economy can be achieved without making this an impossible place to live and work.

The residents of Luke street, Christina street , Leonard street, and Phipp Street deserve the additional protection that the SPA affords, in **putting the onus on New License Applicants to “do their homework”**; and suggest proactive Licensing conditions; and Operational /Management Plan processes , in advance .. instead of the onus being on the Residents and the Committee having to analyse and challenge the details; risk assess; and negotiate these conditions from scratch.

The Curtain Club was a prime example: a £70m development, with an expensive/notorious Licensing Lawyer, and a big Team of professional advisers...but they assumed that (in a non SPA ,”soft target” street) they would easily get a License.. to serve alcohol to around 1300 people (Hotel/members club/ event space & multiple Bars and Restaurants).

They presented no details, at the first Licencing Committe, about the overall capacity of the venue (and how many people would “be chucked out” onto the street at 2am ..7 days a week). They had no Crowd Control plan; no Dispersal plan; no Traffic Plan.

Such an attitude is a waste of the valuable resource and time (both Residents and Hackney Authorities). The new SPA zone should include residential South Shoreditch streets (Christina , Luke; Phipp and Leonard ) as a bare minimum, along with the new General Principles and Core Hours. Only then, do we jointly have a chance of managing the growth of the Licensed Economy in South Shoreditch effectively inline with the Licensing Objectives, and limited public resources. The focus should be proactive , collaborative, and based on prevention of future issues..not focused on residents proving the negative toll “stats” on our lives afterwards.

#### Proposed changes to the Dalston SPA

The Dalston SPA boundary will remain the same however, we are seeking to simplify the way in which the policy is applied. The existing policy sets out acceptable hours based on activity and use. The Council would like to simplify this policy by removing this.

Like the Shoreditch SPA, applicants within the Dalston SPA will have to demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

No changes will be made to the existing Dalston SPA boundary.

#### **4. How well do you think the proposed changes to the Dalston SPA can help to promote the licensing objectives?**

Don't Know

Comments: Not familiar with the area.

### **General Principles**

Proposed general principles will guide all applicants within the borough, including within the SPAs. The general principles are to:

- (a)** ensure that applicants have taken into consideration the locality and context around their premises **and**
- (b)** ensure that applications for evening and night-time activity reflect the Council's aspiration to diversify the offer, whilst at the same time promoting the licensing objectives.

**5. How well do you think the proposed general principles can help to promote the licensing objectives whilst supporting a diverse range of businesses?**

Well

### **Comments:**

As mentioned above, it's better to be explicit with Applicants to help ensure that they are aware of the expectations of the Council and Neighbourhood; prepare fully ; and offer proactive conditions; ways of working ; and Management Plans in advance. This would help neighbours to understand and support their proposed operation and to foster a more collaborative relationship.

---

### **Core Hours**

The core hours policy has been updated to reflect local circumstances. It sets out the generally acceptable hours of operation for licensable premises and activity throughout the borough.

**6. How well do you think the proposed core hours policy can help promote the licensing objectives?**

Well

**Comments:**

Simplification of the hours is welcomed, and the proposed times do look sensible. However, it's not just late night opening that causes a negative impact on the health, wellbeing and quality of life of residents.

The noise from music; and groups of people talking loudly (especially outside, in our narrow streets; or rooftop/terraces) is also intrusive, even if it's every evening; and during weekend daytimes..

The Council should also be more aware of the negative impacts (noise; odours; and pollution) from plant and equipment such as A/C units; as well as Kitchen extractor vents. These are impacting us 24/7 and increasing with every new premises.

Eg: The CURTAIN HOTEL- Noise Pollution have agreed that the noise is outside the legal limit, but 11 months after opening, this impact is still not resolved. Also Leroy restaurant 18 Phipp Street.

**'Off' sales**

The proposed 'off' sales policy sets out the generally acceptable hours for the supply of alcohol for consumption off the premises.

**7. How well do you think the proposed 'off' sales policy can help promote the licensing objectives?**

Very well

**Comments:**

These hours should reduce "on street drinking" (and the negative impacts that this causes including safety; litter; on street noise; vomit; litter; and emergency services callouts) but it might also be inconvenient if people are working shifts etc and genuinely need to do a late night shop? Allowances should be made.

Will local shops also be prevented from selling nitrous oxide canisters, and balloons, after 11pm??!

**Outdoor activities**

The proposed outdoor activities policy sets out the generally acceptable hours of operation for external areas, events and activities throughout the borough. If applicants would like to apply for hours outside of those generally acceptable, they can demonstrate that control measures have been implemented to mitigate any negative impacts and promote the licensing objectives.

**8. How well do you think the proposed policy can support outdoor events, activities and areas in Hackney whilst minimising any negative impact on local communities?**

don't know

**Comments:**

Whilst 10pm is reasonable as a maximum( guideline) the Committee should still consider the impact on residential properties because any constant noise ( day or night) represents a detrimental impact on the residents right to quiet enjoyment in their homes. There is a big increase in roof terraces, and noise travels ..conditions should be applied to ensure that noise is not audible from inside a neighbouring residential property.

Optional, not required: female 45-54

## About you

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**Gender:**  Male  Female

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Yes it's different  No it's the same

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Other (please state if you wish)

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Atheist/no religious belief  Buddhist  Charedi  
 Christian  Hindu  Jewish  
 Muslim  Secular beliefs  Sikh

Other (please state if you wish)

**Sexual orientation:** Are you...

Bisexual  Gay man  Lesbian or Gay woman  Heterosexual

Other (please state if you wish)

**Thank you for taking part in this questionnaire.**

**From:** [REDACTED]  
**Sent:** 04 July 2018 21:22  
**To:** Licensing  
**Subject:** SPA Shoreditch  
**Attachments:** IG HACKNEY QUESTIONNAIRE.pdf

To the Licensing Officer

[REDACTED]



## Questionnaire:

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1. Are you a:

- Hackney resident
- owner/manager/employee of a licensed premises
- owner/manager/employee of a non-licensed premises
- Hackney business
- other, please specify:

2. Please give your postcode: EC2A [REDACTED]

Through the Licensing Policy, the Council sets out to promote the four licensing objectives of the Licensing Act 2003, which are:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

### Proposed changes to the Shoreditch Special Policy Area (SPA)

We are proposing to extend the Shoreditch SPA. We are concerned about licensing related crime and disorder and public nuisance in the wider Shoreditch area. We believe that there is a need to address and manage the overall impact of the concentration and number of licensed premises on the licensing objectives and the night-time economy. The proposed extension to the Shoreditch SPA area will align the Shoreditch SPA boundary with the adjacent SPAs in Tower Hamlets and Islington.

A proposed change to the Shoreditch SPA includes removing the policy that applicants will be refused unless there are exceptional circumstances. Instead, the proposed policy will seek that applicants demonstrate that the proposed activity will not add to issues of cumulative impact, such as anti-social behaviour, public nuisance, crime and noise.

**3. How well do you think the proposed changes to the Shoreditch SPA can help to promote the licensing objectives?**

Very well

Well

Don't Know

Poorly

Not at All

### Comments:

Whilst I fully support the principle of extending the SPA, in order for this to have the desired effect this must include the entire Shoreditch area where an abundance of licensed premises (large and small) now clash with residential premises (and increasingly so), severely compromising the licensing objectives.

We have long ago reached a flexion point within the Leonard street area, where the number of licensed premises and revellers these attract to the area seriously disturb our residential amenities and those of the numerous residential properties in Leonard Street. This persists all through the year, but is specifically the case in the summer with an exceptional amount of people spilling out onto the streets and recreation areas and after hours too (with in

many cases those licensed hours becoming later and later) causing disturbance within the area and with residents finding it difficult to achieve reasonable peace, quiet and the undisturbed sleep required to live a normal, functioning life (without feeling they are complaining all the time).

Noise and nuisance is created by customers simply leaving any premises, slamming car doors or large groups of people hanging around and creating further noise into the early hours of every morning.

The building of 4 new hotels in the immediate area, all who have or will have their alcohol sales licenses will also add to the noise, disturbance and increase in the number of people being brought into the area, an area of small and narrow streets that was never designed to hold or support this degree of commercial traffic or social interaction and which has now long reached its natural capacity level.

We regularly have to deal with broken glass on our door step, people urinating feet from our front door, piles of sick on the pavement close to our home and abuse being shouted at us as we leave or return to our flat in the evening.

The policy talks about a 'shared community vision' but current residents have to bear the brunt of the negative aspects of increased licensing for pubs/clubs/bars/restaurants, as, in the main, the disruption is caused by the high numbers of people coming into the area for entertainment (who do not live in the area).

The residents, in our area, are well organised and fully engaged in Licensing process: collaborating with neighbours; researching applications, submitting detailed and factual representations to highlight the actual nature of the area, and the potential impact on the Licensing Objectives.

I have had to attend several Hackney planning meetings to make representations on proposed license applications where evidence is produced and analysed and by a number of parties, often accepted and agreed by the planning committee, and yet still this area doesn't qualify for Special Policy Area Licensing restrictions. So many times the venues seeking an alcohol or late license approval do no work on the impact plan to the area (crowd control, dispersal plan, traffic plan, etc...).

The onus should no longer be on the residents of Shoreditch to analyse and challenge all the application details, risk assess and negotiate these conditions every time but to have the protection that the SPA offers

To avoid this continual examination of license applications by professionals and residents like (with the problems only getting worse and more repeated) it would more effective if the SPA extended into the entirety of the South Shoreditch Area, and cover Leonard Street, Scrutton Street, Luke Street, Worship Street, Ravey Street, Phipp Street and Paul Street.

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Not at All

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This policy needs to be examined in the context of the area and licensed premises as a whole (see comments to Question 3) and not be left to applicants to try and mitigate their impact individually which they will fail to do responsibility, even on a standalone basis.

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Optional, not required\*

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Other (please state if you wish)

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